

## **General Terms and Conditions of Sale and Delivery of Rijk Zwaan Polska Sp. Z.o.o.**

### Article 1      Applicability

1. These terms and conditions are applicable to all offers and agreements between Rijk Zwaan Polska Sp. Z.o.o. (hereafter called the Seller), and the buyer, to which the Seller has declared these terms and conditions applicable, unless and insofar as not expressly otherwise agreed in writing.
2. The applicability of any general terms and conditions of the buyer is hereby expressly declined.
3. All notices, offers, approvals and/or other communications to be given in writing, referred to in these terms and conditions, may also be given electronically (i.e. by e-mail), to the e-mail addresses provided by the Parties.
4. Contact with the Seller is possible to the following postal address: Witki 15a, 05-870 Błonie or to the e-mail address [biuro2@rijkszwaan.pl](mailto:biuro2@rijkszwaan.pl)
5. The following terms used in these terms have the following meaning:
  - a) **Seller** - Rijk Zwaan Polska Sp. z o.o. with its registered office in Witki 15a, 05-870 Błonie, entered into the Register of Entrepreneurs kept by the District Court for the Capital City of Warsaw in Warsaw, 14th Commercial Division of the National Court Register under KRS number 0000026840, REGON: 011098364, NIP: 5220104141,
  - b) **Buyer** or **Buyer** - a natural person, legal person and organizational entities not being legal persons, in which a statute vests legal capacity, who concludes an agreement with the Seller.

### Article 2      Offers, agreements, prices

1. Offers made by the Seller are non-binding. A non-binding offer can be revoked by the Seller up to three working days from receipt of the acceptance by the Buyer. Prices quoted in an offer are gross prices, i.e. including VAT.
2. The Seller reserves the right to adjust its prices periodically. Any new price quotation supersedes the former quotation with regard to orders placed after the date of the new quotation.
3. If in an order the required quantity differs from the Seller's standard packing unit or its multiple, the Seller will be free to supply the next higher quantity.
4. All given weights and numbers of items quoted in an offer are net weights and numbers.
5. An offer made to the Buyer or an agreement between the Seller and the Buyer does not imply and may not be interpreted by any means as an implied licence to the Buyer with regard to any intellectual property on the goods offered or sold.

### Article 3      Order documentation

When placing its order, or at the Seller's first request, the Buyer must specify in writing what information, specifications and documents are required pursuant to the regulations of the country

in which the delivery is made, such as those relating to:

- invoicing
- phytosanitary requirements
- international certificates and
- other import documents or import statements.

#### Article 4      Good crop and processing reservation

All offers, sales and deliveries are subject to the usual crop and processing reservation. In the event that the Seller makes a justified appeal to this reservation, the Seller is not obliged to deliver but will endeavour to deliver pro-rata quantities or comparable alternatives. In such a case the Buyer is not entitled to any compensation whatsoever.

#### Article 5      Supply

1. The Incoterms 2020 will be applicable. Delivery will take place on EX WORKS Witki formula (from Seller's warehouse), unless otherwise agreed in writing.
2. If transportation is left to the Seller, it will be executed in such a manner as deemed best by the Seller. Any extra costs incurred by the Seller as a result of special demands made by the Buyer concerning transportation will be charged to the Buyer.
3. The Buyer is not allowed to return goods to the Seller, unless the Seller gives permission thereto. The costs of possible return shipments shall be at the Buyer's account.

#### Article 6      Delivery time

The Seller is bound to deliver at a reasonable time in conformity to the sowing or planting season after the agreement has been concluded, unless otherwise agreed in writing. An agreed delivery time, however, is not a final term. In the event that a delivery is overdue, the Buyer shall inform the Seller accordingly in writing and allow him a reasonable period of time to fulfil the agreement.

#### Article 7      Partial deliveries

The Seller is allowed to effect partial deliveries of the goods. This will not be applicable, however, if a partial delivery has no independent value. In the event of partial deliveries, the Seller is entitled to invoice each delivery separately.

#### Article 8      Retention of title

1. The goods delivered by the Seller and/or the products originating from the delivered goods remain the property of the Seller until the Buyer has paid for them in full. In case of non-payment the Seller is allowed to recall the goods and/or products from the Buyer, to which the Buyer will give opportunity. The Buyer does not have the right to claim any means of compensation. The retention of title is also extended to claims the Seller might obtain against the Buyer on account of the Buyer's failure to meet one or more of its obligations towards the Seller.
2. The goods delivered by the Seller and/or the products originating from the delivered goods to which the retention of title pursuant to paragraph 1 of this article applies:

a) shall at all times be stored and/or used in such a way that the goods and/or products can be easily identified as the Seller's property, and  
b) may only be used or sold for normal operational purposes.  
In the event of resale the Buyer shall stipulate a retention of title for the benefit of the Seller. The Buyer shall furthermore impose on a Buying party the obligations as stipulated in this article 8.

3. The Buyer is not permitted to pledge the goods or to allow any other claim on them.

#### Article 9      Terms of Payment

1. Payment is due within 30 days from invoice date or as indicated otherwise by the Seller. In exceeding this term the Buyer is automatically in default and owes interest to the Seller on the overdue amount at the rate of 1% per month as of the moment the default commences. During the default the Seller reserves the right to stop further deliveries to the Buyer.
2. In the event of liquidation or bankruptcy of or suspension of payment by the Buyer, payments fall due immediately, without prejudice to the Seller's right to seek compensation or any other legal remedy. In the event of liquidation or suspension of payment by the Buyer, and the Seller is also authorised to suspend or cancel any agreement with the Buyer.
3. If partial payments were agreed upon and the buyer defaults on one term, the full remaining amount will fall due immediately and without further notice. The interest as mentioned in paragraph 1 of this article will be applicable accordingly.
4. The bank charges shall be for the Buyer's account.

#### Article 10      Debt collection charges

If the Buyer defaults on one or more of its obligations, then all costs of debt collection, out of court or in court, shall be for the Buyer's account.

#### Article 11      Liability

1. In the event that, in the Seller's opinion, a complaint by the Buyer is justified, the Seller shall, to the extent possible and at its sole discretion and costs, either make good the damage or replace the goods with non-defective goods. The Buyer shall in that event give its full cooperation to the Seller. The Buyer is under the obligation to limit as much as possible the damages regarding the delivered goods for which he filed a complaint before the Seller.
2. The Seller shall not be liable for damage suffered by the Buyer caused by or otherwise related to defective goods, including their packaging, unless such damage is the result of intentional misconduct or gross negligence on the part of the Seller and/or its employees.
3. If the Seller is liable for any damage incurred by the Buyer, the Seller's liability shall never exceed the net purchase price excluding VAT of the goods concerned, as charged to the Buyer by invoice. The Seller shall in any event not be liable for any indirect damage suffered by the Buyer such as (but not limited to) consequential damage, trading loss, or loss of profits.

4. The Seller shall furthermore in any event not be liable to the Buyer for damage caused by an alleged delay in the delivery of the goods.
5. Any potential claim based on these general terms and conditions shall expire if such claim has not been issued to the Seller in writing within one year after the delivery of the goods.

#### Article 12      Use and warranty

1. The Seller guarantees that the goods to be delivered by the Seller conform to the best of its knowledge to the descriptions concerning those goods. No guarantees apply to the product specifications, if any. The Seller does not guarantee that the goods delivered by the Seller to the Buyer meet the purpose that the Buyer has given to them.
2. All data with regard to quality and health provided by the Seller in writing are exclusively based on reproducible tests performed on representative samples. These data indicate only the result as it is obtained by the Seller at the time of the execution of the tests and for the circumstances that applied to the tests. No direct relation may be assumed between the data as provided and the result obtained by the Buyer. The Buyer expressly acknowledges that the result obtained by the Buyer, including but not limited to the occurrence of diseases and pests which were not detected by the Seller on or in the delivered goods at the time of the sale, depends amongst others on the location, cultivation measures and the manner of cultivation, for example the sowing medium used, soil conditions and/or the climatic circumstances.
3. Any and all guarantees on the part of the Seller lapse if the buyer carries out processes on the goods or causes processes to be carried out on them, repackages the goods or causes them to be repackaged, or uses and/or stores the goods incorrectly or causes them to be used/or stored incorrectly.
4. The Seller does not guarantee in any way that the use, sale, transfer, production or any other possible act involving the delivered goods and/or the use sale, transfer, production or any other possible act involving the goods arising from the delivered goods does not infringe any (intellectual property) rights of third parties.
5. The Buyer explicitly acknowledges that the goods delivered by the Seller are not suitable to be used for food, feed and sprouting purposes and should not be used for these purposes.

#### Article 13      Seed treatment at the request of the Buyer

1. In case the goods, at special request of the Buyer, are being treated by or on behalf of the Seller, the Seller does not provide any guarantee regarding the effectiveness and/or consequences of such treatment. The Seller shall not be liable for any damage resulting from treatment, performed at the special request of the Buyer.
2. If the Seller can nevertheless be held liable for any damages resulting from a treatment, performed at special request of the Buyer, the liability of the Seller to the Buyer shall be limited to the extent possible and at its sole discretion, to replacement of the goods or crediting the invoice related to the concerned goods. All data concerning the goods are based on tests, executed prior to the requested treatment.

#### Article 14      Defects, complaints terms

1. The Buyer shall examine the goods on, or as soon as possible after, delivery and shall inform the Seller within eight days after delivery in case the correct goods have not been delivered and/or the agreed quantity has not been delivered.
2. The Buyer's complaints concerning apparent defects to the goods, including their packaging, must be reported to the Seller in writing within eight days after the date of delivery of the goods to the Buyer. Complaints concerning alleged non-apparent or hidden defects to the goods, including their packaging, must be reported to the Seller in writing within eight days of the date on which the alleged defect concerned was or could reasonably have been discovered by the Buyer. Complaints have to be set out in such a manner that the Seller or a third party can verify them. The batch, delivery and invoice details have to be specified. The Buyer should also indicate under which circumstances the goods have been used and, in case of resale, to whom the goods have been resold. In the event that any complaint is not reported to the Seller in writing within the stated period, the complaint will not be dealt with and the Buyer will lose all rights to obtain any form of recovery, including damages.
3. In case of a permanent dispute between the parties about germination, trueness to type, varietal purity, technical purity or health, an assessment may be performed at the request of the Buyer and/or the Seller by the Naktuinbouw (ISTA station), in Roelofarendsveen, The Netherlands, or by another objective and independent body as agreed upon by the Buyer and the Seller, for the account of the unsuccessful party. The sample for this assessment will be taken at the Seller's premises. In case of a dispute about health, application of ISHI (International Seed Health Initiative) accepted methods is preferred. The outcome of the assessment will be binding on both parties, notwithstanding the right of parties concerned to submit to the authorities referred to in article 21 any disputes about the consequences of this outcome.
4. Complaints concerning an invoice of the Seller must be submitted to the Seller in writing within fourteen days after the date of invoice. Submitting a complaint does not give the Buyer any right to suspend payment of the concerned invoice.

#### Article 15      Indemnification

1. The Buyer indemnifies the Seller against all claims and rights from third parties for compensation for damage (allegedly) caused by, or otherwise associated with, goods supplied by the Seller, including claims and rights which have been submitted against the Seller in its capacity as producer of the goods on the basis of any regulations relating to product liability in whatever country, except if said damage is due to intentional misconduct or gross negligence on the part of the Seller.
2. The Buyer shall take out sufficient insurance against all possible claims and liabilities emanating from the indemnity given in article 15.1. At first request of the Seller, the insurance shall be submitted to the Seller for its approval.

#### Article 16      Advices for cultural practices, variety descriptions, recommendations

1. Cultural advices from the Seller are without engagement. Cultural advices, descriptions,

recommendations and illustrations in whatever form are based as precisely as possible on experiences in trials and in practice. However, the Seller cannot accept in any case liability on the basis of such information for deviating results in the grown goods. The Buyer itself will be deemed to determine whether the goods are suitable to be used for the intended cultivations and under the local conditions.

2. As used in the information supplied by the Seller, immunity, resistance and susceptibility shall mean the following:
  - Immunity: is when a plant is not subject to attack or infection by a specified pest.
  - Resistance: is the ability of a plant variety to restrict the growth and/or development of a specified pest and/or the damage it causes when compared to susceptible plant varieties under similar environmental conditions and pest pressure. Resistant varieties may exhibit some disease symptoms or damage under heavy pest pressure. Two levels of resistance are defined:
    - High resistance (HR): plant varieties that highly restrict the growth and/or development of the specified pest and/or the damage it causes under normal pest pressure when compared to susceptible varieties. These plant varieties may, however, exhibit some symptoms or damage under heavy pest pressure.
    - Intermediate resistance (IR): plant varieties that restrict the growth and/or development of the specified pest and/or the damage it causes, but may exhibit a greater range of symptoms or damage compared to high resistant varieties.Intermediate resistant plant varieties will still show less severe symptoms or damage than susceptible plant varieties when grown under similar environmental conditions and/or pest pressure.
  - Susceptibility: is the inability of a plant variety to restrict the growth and/or development of a specified pest.

#### Article 17      Force majeure

1. Force majeure is deemed to mean circumstances beyond the Seller's control hampering or blocking the fulfilment of the agreement. This will include amongst others, if and insofar as such circumstances unreasonably hamper or block the fulfilment: war and war events, natural disasters (flood, fire, earthquake, etc.), acts of terrorism or sabotage, strikes in other companies than that of the Seller, wild strikes or political strikes in the Seller's company, general shortages of required raw material and/or other materials necessary for the fulfilment of the agreement, unforeseeable stagnation at suppliers and/or other third parties that the Seller depends upon, and general transport problems.
2. In the event of force majeure conditions occurring, the Seller will inform the Buyer as soon as possible.
3. In case a force majeure condition exists for longer than two months, both parties will be entitled to terminate the agreement. In such a case, the Seller will not be obliged to provide any indemnification.
4. In case of force majeure, the Seller will not be obliged to provide any compensation.

#### Article 18      Further use/cultivation and inspection

1. The Buyer is not allowed to use the goods delivered for further production and/or

reproduction of propagating material.

2. If the goods delivered are sold or otherwise provided to a third party, the Buyer must impose this stipulation to that third party on penalty of damages.
3. The Buyer is under the obligation to allow the Seller, or anyone appointed by the Seller to perform checks on behalf of the Seller, direct access to its business, including and in particular the greenhouses of its business, in order that the Seller can carry out or have carried out inspections. "Business" in this article shall also mean any business activities that are carried out by a third party on behalf of the Buyer. The Buyer shall upon request also allow direct access to its administration with regard to the relevant propagating material.

#### Article 19      Usage of trademarks, logos and other signs

1. Unless otherwise agreed in writing, the Buyer may not use, nor (cause to) register, trademarks, logos or other signs used by the Seller to distinguish its goods from those of other enterprises, and it may not use trademarks, logos or other signs resembling them. This does not apply to the trading of the goods in their original packaging material which the Seller has, or has had, provided with trademarks, logos or other signs.
2. If the goods delivered are sold or otherwise provided to a third party, the Buyer must impose this stipulation to that third party on penalty of damages.

#### Article 20      Conversion

1. If a provision of these general terms and conditions is invalid, that provision will automatically be replaced by a valid provision that corresponds as closely as possible to the purport of the invalid provision.
2. In that case the other provisions of the general terms and conditions will remain fully valid insofar as possible.

#### Article 21      Settlement of disputes

In the event of any disputes emanating from offers and agreements to which these terms and conditions apply, or being connected therewith, the parties will resolve such disputes in a friendly way. Should this not be possible the dispute, unless parties agree to arbitration, disputes between the Seller and the Buyer will be settled by a court of law at the domicile of the Seller, unless the applicable law according to article 22 provides for another court of law. The Seller reserves the right to serve a summons on the Buyer to appear in the court of the country where the Buyer has its registered office.

#### Article 22      Applicable law

1. All agreements between the Seller and the Buyer are subject to the laws of Poland. The applicability of the "United Nations Convention on Contracts for the International Sale of Goods" (Vienna Sales Convention) is expressly excluded.

2. If these conditions provide for the exclusion of the Seller's liability towards the Buyer, the exclusion shall take place within the limits specified in the applicable mandatory provisions of the Polish law.

#### Article 23      Amendment of terms and conditions

These terms and conditions may be amended by the Seller from time to time at its own discretion, without giving prior written notice to the Buyer. The Seller shall use its best efforts to publish the latest version of these terms and conditions on its website(s) and a copy of the latest version of these terms and conditions can be requested from the Seller at any time. Any new terms version of these terms and conditions shall apply to contracts concluded after the date on which the this new version is introduced.

#### **Additional conditions for the sale of seeds per square meter to growers**

#### Article 24      Amount

The amount of seeds to be bought will be determined in consultation by the production advisor of the Seller and the Buyer. This amount will be mentioned in the order form. To determine the amount of seeds, the number of square meter on which the Buyer will grow plants shall be determined first. Said number shall also be mentioned in the order form. Starting point shall be a maximum amount of 2,5 (two and a half) plants per square meter, unless the Seller and the Buyer explicitly agree otherwise, which shall be mentioned in the order form. A deviation from the aforementioned starting point might have consequences for the price per net square meter.

#### Article 25      Payment

1. The price per net square meter as included in the order form is valid for one growing period as indicated in the order form. "Net" means that only the surface that can be used for the production of plants, will be taken into account for the determination of the number of square meters.
2. Invoicing for the amount due for the seeds, will take place in one term upon delivery.

#### Article 26      Use of the seeds

1. The Buyer will (cause to) use the seeds only for one production of plants on the number of square meters and in the growing period as included in the order form. In case a variety is grown on more square meters than the square meters agreed upon, the Buyer will pay to the Seller twice the price as mentioned in article 25 for each square meter that exceeds the number of square meters as agreed upon. In case seeds remain after the period in which plants have been raised, the Seller shall collect these seeds.
2. The Buyer is not allowed to provide the seeds or any other material of a variety in whatever form to third parties. The Buyer is however permitted to provide the seeds to a plant raiser provided the Buyer imposes the following obligations to that plant raiser on penalty of damages:
  - i) the plant raiser only uses the seeds to grow young plants for the Buyer in accordance with the number of square meters and growing period as included in the order form and;



ii) the plant raiser delivers all the remaining seeds and all young plants that were grown out of the seeds to the Buyer.

### **Additional conditions for the sale of seeds purchased online**

In addition to the aforementioned terms and conditions, the following terms and conditions apply to the use of the online store of the Seller, available on the website [www.rijkzwaan.pl](http://www.rijkzwaan.pl), and all offers made and agreements concluded between the Seller and the Buyer through this online store, including all related services provided by the Seller.

Providing the functionality of the online store is a service provided electronically by the Seller to Buyer, within the meaning of the Act on Electronically Supplied Services.

#### **Article 27 Using the online store, account**

1. Through the website of the store, the Seller enables the Buyer to use the following services provided electronically:
  - a) registration and logging in to the Buyer's account,
  - b) access to the Buyer's account at any time chosen by them,
  - c) managing the data provided during registration and use the account,
  - d) obtaining information about products available in the store's offer,
  - e) obtaining information about promotions and discounts available to the Buyer,
  - f) subscribing to the newsletter,
  - g) ordering goods offered through the store,
  - h) contact with the Seller.
2. The Buyer agrees to these terms and conditions before registering an account. The consent, referred to in the preceding sentence, means full acceptance of these terms and conditions.
3. To use the online store, including accounting registration and placing orders, the following minimum technical requirements must be met:
  - a) a device transmitting information and communication technology (ICT) data (e.g. computer, tablet, smartphone) equipped with an operating system and a web browser in the current version;
  - b) access to the Internet;
  - c) an active e-mail account (e-mail).
4. A Buyer using the online store is required to refrain from actions:
  - a) Which may overload or disrupt the proper functioning of the store, such as sending or posting illegal content, unsolicited commercial information, viruses or malware,
  - b) to obtain information not intended for the Buyer or not permitted for him.
5. Placing orders in the online store can be done through the Buyer's registered account in the store.
6. Upon registration of the account between the Seller and the Buyer, an agreement for the provision of electronic services is concluded. The agreement applies only to the possibility of using the functionality of the online store website and does not involve the obligation to make payments by the Buyer (this does not apply to the obligation to pay the price of the ordered goods). The agreement is concluded for an indefinite period.
7. The Buyer register for an account to order goods from the online store of the Seller. The Buyer is responsible for safeguarding its account, to use a strong password, to keep its account name and/or password confidential and to limit access to its account. If the Buyer suspects that its account is being misused, the Buyer must inform the Seller as soon as possible via

security@rijkzwaan.com. The Seller cannot and will not be liable for any loss or damage arising from failure of the Buyer to comply with the above condition, unless the loss or damage is the result of the Seller's culpable action.

8. The Buyer may terminate its account at any time by giving written notice to the Seller, in particular by sending an e-mail to the Seller's address. The Seller may refuse to create an account if there is a reasonable suspicion that the Buyer has violated these terms. The Seller may close the Buyer's account for any reason with 14 days' notice. In the event of a breach of these terms by the Buyer, the Seller may delete the Buyer's account without notice.

#### Article 28 Online order process

1. The product presentation on the online store of Seller does not represent an offer but shall be understood as a non-binding invitation for the Buyer to conclude a contract within the meaning of the provisions of the Civil Code.
2. By submitting an order online, the Buyer sends the Seller a binding offer for the conclusion of a purchase agreement with Seller regarding the goods in its shopping cart. Any order of goods is subject to availability. A confirmation of receipt of the order in itself does not constitute an order confirmation, but serves only as information. The Seller may, at its discretion and for any reason, accept or reject this order. The acceptance and rejection of the order will take place as described in article 28.3 and 28.4.
3. The Seller will accept the order of Buyer by sending a written confirmation of acceptance or by delivering the ordered goods to Buyer. Unless otherwise stated, the effective date of the agreement between the buyer and the Seller is the date on which the Seller confirms acceptance of the order in writing.
4. If the Seller does not accept the order for any reason, the Seller will inform the Buyer of this in writing and will not process the order. If the Buyer has already paid for the goods, the Seller will refund the full amount including any charged delivery costs as soon as possible.
5. In case of purchase on advance payment, the Seller shall only accept the order upon- receipt of the full payment of the agreed purchase price.
6. All concluded agreements between the Buyer and the Seller are subject to a possible verification by the Seller on compliance with applicable (international) sanctions. Consequently, Seller may refuse to conduct an agreement or terminate an agreement when it finds that performing the agreement would violate (international) sanctions.

#### Article 29 Online information

The Buyer acknowledges that:

- despite the Seller's best efforts, any descriptions, specifications and/or images of the goods in the online store may be inaccurate or incomplete.
- the images of the goods in the online store of the Seller are for illustrative purposes only;
- growing results may differ from the images shown in the online store;
- the packaging of the goods may vary from those as shown on images in the online store, and;
- the Seller reserves the right to amend the specifications of the goods at any time.

### Article 30 Price of goods, discounts and delivery charges

1. The prices of the goods will be as quoted in the online store of the Seller at the time the Buyer submits its order. The Seller uses its best efforts to ensure that the prices of goods are correct at the time when the relevant information was entered onto the system.
2. It is always possible that, despite Seller's best efforts, some of the goods in the online store of the Seller may be incorrectly priced or that an incorrect discount is applied. If the Seller discovers an error in the price of the goods of the order or a discount applied to the order, the Seller will contact the Buyer in writing to inform the Buyer of this error and the Seller will grant the Buyer the option of continuing to purchase the goods at the correct price or cancelling the order. The Seller will not process the order until the Seller has received these instructions. If the Seller is unable to contact the Buyer using the provided contact details during the order process, the Seller will treat the order as cancelled and notify the Buyer in writing. If the Seller mistakenly accepts and processes the order where a pricing error is obvious and unmistakable and could reasonably have been recognized by the Buyer as a mispricing, the Seller may cancel the supply of the goods and refund any sums the Buyer has paid.
3. The price of the goods does not include delivery charges. The delivery charges are shown to the Buyer during the check-out process, before the Buyer is asked for its confirmation of the order.

### Article 31 Methods of payment and shipment

1. The Seller may decide on the payment method(s) provided and may charge the Buyer for the payment method(s) used. If the use of a specific payment method is associated with additional costs, the Buyer will be informed about it before placing the order.
2. Any delivery period(s) provided in the online store of Seller are for indicative purposes only. The Seller pursues to ship the goods purchased by the Buyer as soon as possible but does not provide guarantees as regarding the date of arrival of such goods.
3. The risk of accidental loss and accidental deterioration (e.g. damage) of the goods shall pass to the Buyer at the latest upon delivery. If the Seller and Buyer agree that the purchased goods should be shipped to a specific destination, the risk of accidental loss and accidental deterioration of the goods shall pass to the Buyer upon handover of the goods to the freight forwarder, carrier or other person designated to carry out the shipment, unless expressly agreed otherwise in writing.

### Article 32 Right of revocation, returns

The Buyer can only use its right of revocation if such right has been expressly allowed by the Seller and only if all conditions for a return as imposed by the Seller have been fulfilled. If these conditions are met according to Seller, the Seller will confirm the cancellation in writing. Any unconfirmed returns shall be made by the Buyer entirely at his own expense and risk. The Seller reserves the right to refuse the acceptance of non-agreed returns.

### Article 33 Data Protection

The Seller attaches great importance to the protection and safety of the Buyer's personal data. All the relevant information is included in Seller's Privacy Statement as amended from time to time.

### **Additional conditions for the sale of seeds to consumers or entrepreneurs with the rights of a consumer**

In addition to all aforementioned terms and conditions, the terms and conditions laid down in the articles 34 – 39 shall apply to the agreement between the Seller and the Buyer in case the Buyer is a Consumer or an Entrepreneur with the rights of a consumer as defined in article 34 below.

#### Article 34 – Applicability of the additional conditions

1. The following terms used in these terms shall have the following meaning:  
Buyer a) **Consumer** - a natural person concluding an agreement which is not directly related to his economic or professional activity, i.e. a consumer within the meaning of art. 22 (1) of the Polish Civil Code; or  
b) **Entrepreneur with the rights of a consumer** – natural person that concludes an agreement directly related to their economic activity when from that contract it can be implied it is not of professional nature for that person as denoted especially in relation to subject matter of their economic activity disclosed according to provisions on Central Registration and Information on Business (CEIDG).
2. The terms and conditions in Articles 1 – 33 are applicable to all agreements between the Seller and a Consumer or an Entrepreneur with the rights of a consumer to the extent not contrary with the additional terms and conditions provided in the articles 34 – 39.
3. The terms and conditions, in particular the choice of law in article 22.1 above, do not limit the rights of the Consumer and the Entrepreneur with the rights of a consumer which they are entitled to under the mandatory provisions of the Polish law.

#### Article 35 – Supply of products to the Consumers

Article 5.1 does not apply to the delivery of products to the Consumers. The rules for the delivery of products to the Consumer will be determined by the Parties. In particular, the Parties may decide that the purchased products will be delivered by the Seller to the address indicated by the Buyer

#### Article 36 – Liability and indemnification with regards to agreements with the Consumer or the Entrepreneur with the rights of a consumer

1. The provisions on limitation of liability of the Seller in Article 11.2-5 and Article 13 do not apply to the agreements concluded by the Seller with the Consumer or the Entrepreneur with the rights of a consumer.
2. Article 15.1 does not apply to the agreements concluded by the Seller with the Consumer or the Entrepreneur with the rights of a consumer.

#### Article 37 – The rights of the Consumer or the Entrepreneur with the rights of a consumer with regards to the non-conformity of the goods with the agreement

1. Article 14 does not apply to the agreements concluded by the Seller with the Consumer and/or the Entrepreneur with the rights of a consumer.
2. The Seller is liable towards Consumers and Entrepreneur with the rights of a consumer for non-conformity of the goods with the agreement in accordance with the provisions of the Act on consumer rights.
3. If the sold goods do not conform with the agreement, the Buyer being a Consumer or an Entrepreneur with the rights of a consumer is entitled to file a complaint. The complaint

shall be set out in such a manner that the Seller or a third party can verify them. The batch, delivery and invoice details have to be specified. The complaint should also indicate under which circumstances the goods have been used and, in case of resale, to whom the goods have been resold. The complaint shall be filed using the contact data of the Seller provided in Article 1.4. The complaint shall be considered by the Seller within 14 days from its receipt by the Seller.

4. In case of a permanent dispute between the parties about germination, trueness to type, varietal purity, technical purity or health, an assessment may be performed at the request of the Buyer and/or the Seller by the Naktuinbouw (ISTA station), in Roelofarendsveen, The Netherlands, or by another objective and independent body as agreed upon by the Buyer and the Seller, for the account of the unsuccessful party. The sample for this assessment will be taken at the Seller's premises. In case of a dispute about health, application of ISHI (International Seed Health Initiative) accepted methods is preferred. The outcome of the assessment will be binding on both parties, notwithstanding the right of parties concerned to submit to the authorities referred to in article 21 any disputes about the consequences of this outcome.
5. Complaints concerning an invoice of the Seller must be submitted to the Seller in writing within fourteen days after the date of invoice.

#### Article 38 – The right to withdrawal from an agreement

1. The Consumer and the Entrepreneur with the rights of a consumer who has concluded a sales agreement may, within 14 days, withdraw from the agreement without giving a reason and without incurring costs, with the exceptions specified in point 2 below. The lapse of the 14-day period for withdrawing from the agreement starts at the day on which the product was delivered to the Buyer.
2. The Consumer and the Entrepreneur with the rights of a consumer does not have the right to withdraw with respect to the following agreements:
  - 1) whose object are non-prefabricated goods, made to the Buyer's specifications or made for the purpose of meeting the Buyer's individual needs;
  - 2) whose object are goods which are liable to deteriorate or expire rapidly;
  - 3) whose object are goods in sealed packaging which cannot be returned after the package has been opened due to health protection or for hygiene reasons, if the package has been opened after delivery;
  - 4) whose object are goods which are, after delivery, due to their nature, inseparably mixed with other items.
3. The Consumer and the Entrepreneur with the rights of a consumer can withdraw from the agreement by sending a statement on withdrawing from the agreement to the Seller by post or e-mail, to the address indicated above in Article 1.4. To meet the withdrawal deadline, it is sufficient to send the statement before the expiry of the period for withdrawal.
4. Detailed conditions of withdrawal from the contract will be provided to the Buyer in the instruction on the right to withdraw from the agreement, at the latest upon conclusion of the agreement.

#### Article 39 – Resolution of disputes with Consumers

1. Article 21 does not apply to the Consumers and the Entrepreneurs with the rights of a consumer. In the event of any disputes emanating from offers and agreements to which these terms and conditions apply, or being connected therewith, the parties will resolve such disputes in a friendly way. Should this not be possible the dispute between the Seller and the

Buyer being the Consumer or an Entrepreneur with the rights of a consumer shall be resolved by the court of law competent under the general principles of jurisdiction.

2. The Consumer shall have the possibility to resolve the dispute out-of-court. For this purpose, the Consumer shall have the possibility to use the EU online ODR platform, available at: <http://ec.europa.eu/consumers/odr/>.

*General Terms and Conditions of Sale and Delivery of Rijk Zwaan Polska Sp. Z.o.o. version 1 May 2023.*